

# Understanding Dominion East Ohio's proposed rate increase.

**Dominion East Ohio is committed to providing safe, reliable and affordable natural gas service to the residents of Ohio. The proposed rate increase now being considered by the Public Utilities Commission of Ohio (PUCO) will not only mean better, more reliable service, but will also result in an infusion of billions of dollars into the local economy along with thousands of jobs. It's important you know the facts surrounding Dominion East Ohio's request for a rate increase, and what this means for Ohio.**

**Rising demand for energy worldwide is pushing the price of natural gas higher. But – by law – Dominion earns no profit on the cost of natural gas.**

Dominion's rates are set by the Public Utilities Commission of Ohio. The law requires us to pass along to customers the cost of natural gas—dollar-for-dollar. The rate increase we have requested covers Dominion's direct cost to deliver the gas, plus a reasonable profit set by the PUCO. The increase also will help pay for improvements to gas pipelines and other infrastructure to better serve our customers.

**Dominion East Ohio has not requested a base rate increase in 14 years.**

Since 1994, we have firmly held the line on business expenses through technological enhancements and other cost-cutting measures.

**Monthly residential bills would increase by an average of only 4%.**

If the PUCO approves the revenue request, typical Dominion residential customers would see an average increase of less than \$4.50, or 4%, in their total monthly bills.

**Dominion's proposed installation of automated meter reading equipment (AMR) will eliminate estimated bills.**

Dominion is also proposing to install, over a 5-year period, automated meter reading equipment for all of its customers. This will provide actual meter readings each month, eliminating estimated bills and improving budget billing calculations.

**Dominion's proposal for a pipeline infrastructure replacement program will provide billions of dollars of new investment in the Northeast Ohio economy and generate thousands of jobs.**

Replacing older cast iron and wrought iron pipelines with coated, corrosion-resistant pipelines will allow safer, more reliable service while infusing Northeast Ohio's economy with \$2.6 billion in investments and 3,000 new jobs.

**At Dominion, we understand that rising global energy prices are hard on everyone. That's why we offer several energy assistance programs and payment plans to help customers make the best use of their energy dollars.**

- **Budget Billing:** Helps avoid seasonal fluctuations in bills by leveling annual usage over a 12-month period.
- **PIPP:** Helps income-eligible customers maintain their service by paying 10% of their total monthly household income all year.
- **EnergyShare:** Emergency grants are available to help qualifying customers pay their heating bills through this safety-net program administered in conjunction with the local Salvation Army.

For more information, please visit [www.dom.com](http://www.dom.com).



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It all starts here.®

